

# **Macular Society Weekly Lottery Information**

# Play our weekly lottery for a chance to win £1,000 and help Beat Macular Disease

Entering is easy and every week you will have the chance of winning cash prizes from £5 to £1,000 with 100 winners guaranteed each week. It costs just £1 a week to enter, or £2 to double your chances of winning.

Simply click the link to play at <u>Macular Society Weekly Lottery</u> and once you have signed up, we will send you your lucky number. Even better, there's no need to claim, as we will write to you if you win and pay any winnings directly to your bank account.

By playing our lottery, you are helping to Beat Macular Disease for good and to support those people who need support today. Thank you and good luck.

#### Terms and conditions

We work in conjunction with a recognised External Lottery Management company and we are registered with the Gambling Commission to ensure the Macular Society Weekly Lottery meets all of the necessary legal and ethical obligations.

For full Terms and conditions and the following policies, please call 01264 350 551.

The following policies apply to the Macular Society Weekly lottery:
Law and disorder policy
Player's complaints policy
Policy on fair and open draws
Problem gambling policy
Protection of children and the vulnerable policy
Self-exclusion policy



Are you gambling more than you really want? Is someone you know gambling too much? Need someone to talk to about how gambling makes you feel?

The Gambleaware Helpline provides confidential advice, information and emotional support throughout Great Britain to anyone experiencing problems with gambling. Call the Gambleaware National Telephone Helpline on 0808 8020 133, 8am to midnight, 7 days a week. An experienced team of Helpline Advisers is ready to take your call.

# **Frequently Asked Questions**

### Who runs the Macular Society Weekly Lottery?

We work in conjunction with a recognised External Lottery Management company, and we are registered with the Gambling Commission to ensure the Macular Society Weekly Lottery meets all of the necessary legal and ethical obligations to the Society, its members and supporters.

# Why does the Macular Society run a lottery programme? and why does the Macular Society raise funds through gambling?

The lottery is an effective way for us to raise money and reach out to a wider audience of potential supporters. Many people like to play the lottery to be in with a chance to win a prize. It's also a great way to raise awareness of the Macular Society and the work we do reaching out to new people who may need our support. By giving away prizes to the winners, we have the opportunity to say a heartfelt 'thank you' to generous members and supporters – those of you who make our work possible each day.

If you would like to support the Macular Society without playing the lottery, there are many other ways to do so and we are very grateful for every donation. Simply call us on 01264 350 551 or visit <u>Donate now - Macular Society</u>.



# I want to take part in your next lottery

If you want to take part in our next lottery, please just contact us on 01264 350 551, visit our website, or send us an email with your full name and address and we will contact you to sign you up.

#### I want to take part but I don't want to sign up to Direct Debit

If an entry is paid by monthly Direct Debit, £4.34 (or multiples of this if you have more than one line) will be collected per month directly from your bank account, dependent on the number of draws in between your payment dates. This will enable entries to be made into every draw.

If you don't want to sign up to Direct Debit, but want to take part, call the Lottery hotline to find out about alternative ways to pay on 01628 201 285 (lines open 9am - 5pm Monday - Friday).

# Do you really give away those big prizes?

Yes, we do. Please visit <u>Winners | Macular Society Weekly Lottery</u> for lists of the most recent prize winners.

#### How can you afford to give away such big prizes?

The prizes come from a small percentage of the profits from the lottery. Prizes are generated from ticket sales and do not use any other income.

# I've spoken to a fundraiser in the street or at my door, is this legitimate?

All our fundraisers wear an ID badge showing the fundraiser's name, photo and ID number.

If you are unsure if someone claiming to represent the Macular Society is an authorised fundraiser, you can contact us on 01264 350 551 between 9am and 5pm, Monday to Friday, excluding public holidays. Outside these hours, the fundraiser can give you a number you can call to check.

This method of fundraising gives potential donors the opportunity to talk directly to a representative of the Macular Society. It means people can find out more about macular disease, the Macular Society and how



their money will be used to help fund research into treatments and to help find a cure, as well as continuing to provide information and support for those with macular disease.

# Aren't you wasting money by advertising the lottery?

We control our costs and make every effort to ensure that mailings we send out reach the correct address, for example. For digital advertising such as Facebook, we control costs and continually monitor to check we are reaching people who may be interested in supporting us by playing the weekly lottery.

Lotteries raise a significant amount of money, which we will use to support our services, as well as reaching people who might not otherwise know about the Macular Society. We would like to find more supporters and lottery players so we can Beat Macular Disease.

# Where is the money I donate to you actually going?

The Macular Society is dedicated to Beating Macular Disease. Research – including projects our supporters have helped to fund – is getting closer to a cure every year.

We also support people with macular conditions and provide a growing range of services to our members and supporters. With your support, we will end macular disease, and the isolation, loneliness and frustration that so often comes with it.

# Why have I been sent the lottery mailing?

If you have previously supported us, we will send you opportunities to take part in offers that may be of interest. We send out lottery mailings regularly so that the kind and generous people who like to support us in this way have the opportunity to do so throughout the year. Of course, we understand that not everyone would like to receive these mailings, so if you would like to have your name removed from our mailing list, please call 01264 350 551 or contact us by email.

If you have not previously supported us we will occasionally invite selected groups of people to take part in our lottery. We try to find people who are likely to want to take part, but if you have received a Macular Society is the trading name of the Macular Disease Society, a charity registered in England and Wales (1001198), Scotland (SC042015) and Isle of Man (1123). License number 031189. Promotor: Helen Blyth. Address: Macular Society, Crown Chambers, South Street, Andover SP10 2BN. Registered with the Gambling Commission under the Gambling Act 2005 www.gamblingcommission.gov.uk



mailing and don't want to hear from us again please call us on 01264 350 551 or contact us by email. Full details of how we will use and protect your data are set out in our privacy policy at <a href="Privacy policy - Macular Society">Privacy policy - Macular Society</a>.

#### What if I don't want to take part in lotteries?

Just let us know by calling 01264 350 551 or contact us by email, and we will remove your name from the mailing list.

#### When do the draws take place?

The draw is weekly, and a list of the winners will be posted on our website after each draw has been made.

### How will I know if I have won a prize?

We will contact all main prize winners as soon as possible after the draw date. For smaller prizes, you will receive your prize in the post within 28 days from the draw date. A list of latest prize winners' names and postal towns will be published on our website.

### I'm worried a lottery I have received might be a scam

Please rest assured that our lottery mailings are not a scam. The prizes on offer are real and are won by real people.

# If you are concerned, please follow these simple rules:

- No legitimate company will ever ask you to keep your prize a secret or ask you to pay to receive your prize
- Always check the name of the organisation promoting the prize is on the pack – if you are in any doubt, get in touch, and do not take part until you are satisfied that the prize draw is genuine
- Be cautious of calling a premium rate telephone number the cost of the call could be greater than the value of your prize
- Any fundraising communication includes the charity's registered charity number, which you can check on the charity commission website. If the charity is a member of the Fundraising Standards Board, as we are, this should also give you additional reassurance that the charity will adhere to the fundraising promise and strict fundraising standards.



A scam is a criminal offence, and if you think that you have been targeted by a scam, please contact the police or trading standards.

# I am worried about my gambling

You can find more information and help about gambling by visiting the GamCare website or by calling 0845 6000 133.

## I want to make a complaint

If you are not happy about any aspect of the Macular Society's work, including our lottery and prize draw programme, please tell us and we will do our best to put things right.